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Tell us what you think about what you're reading. Go to https://www.surveymonkey.com/starznovmagazine and take our quick survey by November 23. The first 100 respondents will receive a *Crash* mug compliments of Starz.



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being original series from Starz

Crash

In L.A., there are no accidents

Los Angeles. In this city, it's dangerous to have a dream but impossible not to follow one. And that constant pursuit of the unattainable will make the most unlikely characters connect and collide in a diverse social mosaic. From chance encounters to dramatic interactions, L.A. is the fuel that can change lives forever.

The all new season of **CRASH** features a mix of characters from very different sides of the city. Among the new cast members are Eric Roberts (*The Dark Knight*) as Seth, a billionaire entrepreneur; Linda Park as Maggie, Seth's beautiful wife; Dana Ashbrook playing Jimmy, a charismatic gambler; and Jake McLaughlin (*In the Valley of Elah*) as Bo, a former pitching ace.

Returning cast members include Dennis Hopper (Hoosiers, "24") as the newly-sober Ben Cendars; Jocko Sims as Anthony, Ben's reluctant ally; Ross McCall as Kenny, a security guard looking for a second chance; and Moran Atias as Inez, now the hostess of an exclusive men's club.

CATCH NEW EPISODES OF CRASH,

featuring Eric Roberts and Dennis Hopper, every Friday at 10pm ET/PT only on Starz.





WIN THIS T-SHIRT

Have you been keeping up with the new season of *Crash*?

Catch Episode 208 on Starz or Starz On Demand and then go to http://starz.acrobat.com/crash208 to play the CSR Watch and Win. Complete the online quiz and enter your name by November 30 for a chance to win a *Crash* Limited Edition T-shirt from Starz.

INSIDE SCOOPThe Cast of *Crash*

With some familiar faces, and a few new ones, Cameo has done a little digging to give you some insider facts about the new cast of *Crash*.

- DENNIS HOPPER (Ben), a legendary actor, director, photographer, poet and painter, made his movie debut in an American classic – Rebel Without A Cause (1955).
- ERIC ROBERTS (Seth) has appeared with Dennis Hopper before. He starred alongside him in Blood Red (1989), a period drama about a Sicilian family that emigrates to America.
- MORAN ATIAS (Inez) has been quoted as saying "We are only at the beginning. I would like to be the new Jennifer Lopez."*
- JOCKO SIMS (Anthony) used his own voice on "Head Up," the song which was seen in episode 3, season one of Crash.
- ROSS MCCALL (Kenny) may sound as American as apple pie, but he was actually born in Scotland and lived most of his life in England.

* Source: askmen.c

COMING IN JANUARY

SPARTACUS

BLOOD AND SAND

ONE MAN AGAINST AN ARMY OF BETRAYAL

Betrayed by his country. Beaten into slavery. Reborn as a warrior. Spartacus: Blood and Sand is a graphic and visceral account of Rome's most famous gladiator. When he's separated from the love of his life, Spartacus is forced into the gruesome and bloodthirsty arena, where a grisly death is primetime entertainment. Spartacus must fight for survival, befriend his enemies and play politics in this new world of corruption, violence, sex and fame. He'll be seduced by power and tormented by vengeance. But his passion will give him the strength to prevail over every obstacle in this modern and uninhibited tale of death, honor and

endurance.

Spartacus: Blood and Sand, featuring Andy Whitfield, Lucy Lawless (Xena: Warrior Princess) and John Hannah (The Mummy Trilogy) premieres **Friday, January 22nd** at **10pm ET/PT** only on Starz.

BOLT STARZ SHOWCASE



STEP BROTHERS

STARZ SHOWCASE **BEST OF STARZ 2009**

The end of December brings more gifts than your customers will ever be expecting when Starz unveils the "Best of Starz 2009." Starting Christmas Eve and running until New Year's Eve, there will be a double-bill of phenomenal hits at 8pm every evening. Here are the big hit movies scheduled for this premium event:

Wall•E

Bedtime Stories

Hancock

Paul Blart: Mall Cop

You Don't Mess with the Zohan

Seven Pounds

Obsessed

The Chronicles of Narnia: Prince Caspian

The House Bunny

Beverly Hills Chihuahua

High School Musical 3: Senior Year

Step Brothers

Pineapple Express

Lakeview Terrace

Best of Starz begins 8pm ET/PT December 24.

TOP FIVE

MONEY-SAVING WEBSITES FOR THE HOLIDAY SHOPAHOLIC

The Internet has become the shopaholic's biggest ally, offering thousands of great money-saving websites. Here are FIVE to check out this holiday season.

Retailmenot.com

A great source of deals, promo codes, and printable coupons.

Bargainist.com

Updated hourly, with the latest hand-picked deals and sales.

- Wisebread.com

Helping everyone to "live large on a small budget," these bargain savvy writers give advice on everything from homemade gifts to shopping strategies.

Bfads.net

Black Friday hits hard every year, bringing serious bargains. You can get a heads-up on the Black Friday sales by checking this site daily.

Buxr.com

Dedicated to free shipping, freebies, sales, hot deals and coupons.

And don't forget, a movie on Starz is a great way to kick back and relax once the shopping is done.

November and December STARZ MOVIE PREMIERES















Rachel Getting Married
Premieres Dec 19

FAST FACTS

Miramax and Columbia

Starz shows over 400 different movies a month

There are 7 distinct channels in the Starz family

Starz has exclusive family movies from Disney, Sony,

Starz On Demand has over 150 hours of movies and shows

Starz Stats

COMING TO STARZ

Movies In Theaters In November and December A Christmas Carol, 2012, Armored and Did You Hear About the Morgans? the red carpet

INSIDE SCOOP Obsessed

Described by many critics as Fatal Attraction for the next generation, this tense tale of obsession and infidelity was a big hit at the box office, earning over \$28 million in its opening weekend. Here are a few more juicy facts:

This is the very first time **BEYONCÉ** has been in a film without singing.*

— The role of Derek Charles, played by Idris Elba, was originally offered to rapper LL COOL J.*

IDRIS ELBA (Derek) appeared on several episodes of The Office, as Michael Scott's boss.

- ALI LARTER (Lisa) turned heads for her whipped cream bikini in Varsity Blues

* Source: IMDb.com

the cox spot

HOT PROPERTY

THE MOVIE

FEATURING ENCORE®

When it comes to giving your customers more movies for less money, the Movie Tier, featuring Encore, is easily the best bet. Encore is six channels of movie entertainment.

Encore -

Encore Action -

Encore Drama -

Encore Love —

Encore Westerns -

Encore Mystery -

Encore – a movie channel that delivers hundreds of quality movies for an unbelievable price.

HD customers also get Encore
HD included, which delivers over
90 great HD movies month after
month. When they ask for movies
on a budget, the Movie Tier,
featuring Encore, does the job.

*Encore HD not available in all markets



ON THE SET

CRASH

- THE MISSION: Sell Starz in Cox Oklahoma and Cox Las Vegas during summer campaigns in those markets.
- **THE PRIZE:** An all expenses-paid, 4-day/3-night trip to Albuquerque, NM for two winners, PLUS a walk-on role in *Crash*. Pictured here

Tremaine McDonald
(Cox, OK) and
Patrick Bondiek
(Cox, LV), who
got the VIP
treatment.

CELEBRITY SPOTTING



The stars of the Starz Original Comedy Party Down made one April day very memorable for the CSRs of Cox Las Vegas. Ryan Hansen (who plays Kyle Bradway) auditions for a job at Cox with CSR Ponita Moore. Don't quit your day job, Ryan.

THE CSR TOOLBOX

CUSTOMER OBJECTIONS

Customer objections offer an opportunity to reinforce the value of Cox products and services. Here are some tips to help you through the conversation:

- concern. This shows the customer's concern. This shows the customer that you are listening and are empathetic to his or her perspective. As the customer, it is always a lot easier to listen to someone else's viewpoint once you've been heard and understood.
- ASK questions to clarify and narrow down the key concerns. A general statement like "I can't afford it" may really mean "I don't see any reason to afford it since I am so busy and don't have much time." The less general the objection, the easier it will be to address.
- PRESTATE THE BENEFITS of the product based on how it can enhance the customer's experience, especially in light of their concern. For example, "What's great about Starz On Demand is that you can watch your movies when it's convenient for you, no matter what your schedule."

Log on to http://starz.acrobat.com/csrtoolbox today for more CSR Toolbox training tips.

SPOTLIGHT ON SUCCESS

TAKE THE STAGE!

The Starz Summer
Mystery Calling Incentive

It was a promotion that generated real buzz in six Cox markets. From July 7th – August 15th, inbound sales CSRs could win up to \$20 per call by mentioning and describing Starz and the Movie Tier. Over 200 CSRs won a total of \$7,900 in just six weeks. Here are the top winners from each location:

- BATON ROUGE Milferd McGhee (\$100)

LaShondria Parker (\$100)

- KANSAS Reggie Conyers (\$60)

Jaime West (\$50)

- NEW ORLEANS

Walker Ebey (\$75)

OKLAHOMA CITY Sammy Vela (\$155) Zachary Holley (\$145)

- OMAHA

Kent Brooks (\$155) Jeremy Martins (\$120)

PENSACOLA

Matt Davis (\$100) Ronda Wegelin (\$80) Stephanie Robbins (\$80)

